

Residential online booking guidelines

Our aim in running residential events is that they should be life-enriching and opportunities for spiritual growth. Behind the scenes there is a lot of organisation, even for a weekend event. We make a budget to cover anticipated costs but not Christ Church staff time for preparation or attendance - that's our contribution if you like. All this is to keep prices down and to make it as easy as possible for people to come on Christ Church residential.

Despite this, for some of us the standard price may just be too expensive. If that is the case we are sometimes able to offer a subsidy. Please fill in the relevant form if there is one. If there isn't, please contact the event leader or one of the clergy as soon as possible.

We like to be flexible as much as possible, but we have upfront costs and no profit margin to fall back on. All this means we need to have some booking guidelines. They are:

1. Please fill in the booking form swiftly and correctly, with the deposit (or full payment if asked for). This will help ease the administration burden for us.
2. Subsidies are normally available, but they must be agreed at the booking stage. If no subsidy form has been filled in, the full amount will be expected.
3. Please remember to include:
 - a. Dietary and medical requirements.
 - b. Whom your child would like to share with.
4. After the final date for early bird bookings, when any administration charge comes into force (which will be shown clearly on the booking form), the following apply:
 - a. A £15 charge is made for bookings received (unless you did not know about the event a reasonable amount of time before the charge comes into force);
 - b. Moneys already received are non-refundable;
 - c. The booking cannot be changed (e.g. coming for fewer days and expecting to pay less);
 - d. You are committed to paying the total amount. With regret, no final payment or agreed subsidy means your child will not be able to attend.
5. If the event is cancelled because of government guidelines, you will receive a full refund.
6. If you have any problems or issues, please get in touch with the event leader or member of the clergy as soon as possible.